



United Technologies

Date: July, 2006
To: UTC Retirees and Former Employees
From: UTC Corporate Benefits
Subject: UTC Employee Benefits contacts (after you leave UTC)

After you leave UTC, you may need to change your address or update your tax withholding information. The enclosed list provides important contact information for changing your mailing address and tax withholding information on file at UTC and with the vendors that manage UTC's benefits programs, as well as direct deposit instructions.

Please note that the business unit where you last worked at UTC and each vendor must be notified separately when you have an address change. For privacy and other reasons, your address and other information is not shared between vendors.

The vendors on the enclosed list cover most UTC benefit plans. If you are covered by a plan with another vendor (e.g., due to an acquisition or merger), please contact that vendor directly. The HR department at the business unit where you last worked can provide vendor contact information.

Please keep this information with your important records for future reference. This information is accurate as of July, 2006 and will be updated periodically by UTC Corporate Benefits.

VENDOR CONTACTS FOR UTC RETIREES AND TERMINATED VESTEDS

UTC Plan or Coverage (If eligible/participating)	Vendor to contact	Phone number	Notes
Retiree Medical Insurance	UTC Benefits Center/Hewitt	1-800-243-8135	The UTC Benefits Center can advise if you are eligible for this coverage.. You can also log into www.mydirectory.com/utc for benefits information or to change your address.
Retiree Life Insurance	CIGNA	1-800-858-9203	Contact CIGNA to enroll (if eligible), for questions on premium billings and to update a beneficiary.
Savings Plan (if you have a balance)	Fidelity	1-800-466-2900 Select option 1	Contact Fidelity to change your mailing address or direct deposit instructions for distributions, or if you have questions about your UTC savings plan.
Pension (contact both vendors if you are eligible to receive or are receiving a benefit)	EDS/Towers-Perrin	1-800-466-2900 Select option 2	EDS/Towers Perrin calculates your UTC pension benefit. Contact to change your mailing address, to request pension information or to start your pension benefit.
	Prudential (formerly CIGNA)	1-800-466-2900 Select option 3	Prudential processes your UTC pension payment. Contact to change your mailing address or direct deposit instructions, W-4P withholding instructions or if you have questions about your pension payment.
UTC Business Unit Human Resources (for address changes in UTC's HR system, and other vendors contacts not listed here)	General Phone #s: Corporate UTRC P&W HS UTC Power Sikorsky Otis Carrier UTC Fire & Security	1-860-728-7000 1-860-610-7000 1-860-565-4321 1-860-654-6000 1-860-727-2200 1-206-386-4000 1-860-676-6000 1-315-432-6000 1-860-284-3000	For all business units other than Hamilton Sundstrand, contact Human Resources (HR) at the last UTC location where you worked to update your address in UTC's HR system. HR will also update your address in the payroll system and this address will be used for determining your state tax obligation for any payments made by UTC. For Hamilton Sundstrand, please dial 1-860-654-3470. If you do not have a direct phone number for your business unit HR, please use the general number provided here and ask to be transferred to HR.
Changes in W-4 Withholding Instructions	UTC Payroll/ ACS	1-866-627-2605	Contact UTC Payroll/ACS for payment and tax questions and to change your W-4 withholdings instructions (if you are receiving annual deferred compensation payments). Please note that Payroll is not allowed to update your address in their system. For email, use: gputchqsbcsustserv@utc.com .
UTC Stock Awards	UTC Compensation		For an address change, please send an email to stockoptionplans@utc.com . If you are a retiree, information on your outstanding stock awards or how to exercise those stock awards is available at the <i>Your Stock Awards</i> Web site https://www.wealthviews.com/utc . If you have misplaced your user ID or PIN, send an email to stockoptionplans@utc.com .
UTC Executive Programs (if you were eligible at any point in your UTC career)	UTC Compensation	1-860-728-7974	Instead of calling, you can send an email with your new address or questions you have to utccorpcorp@corphq.utc.com .